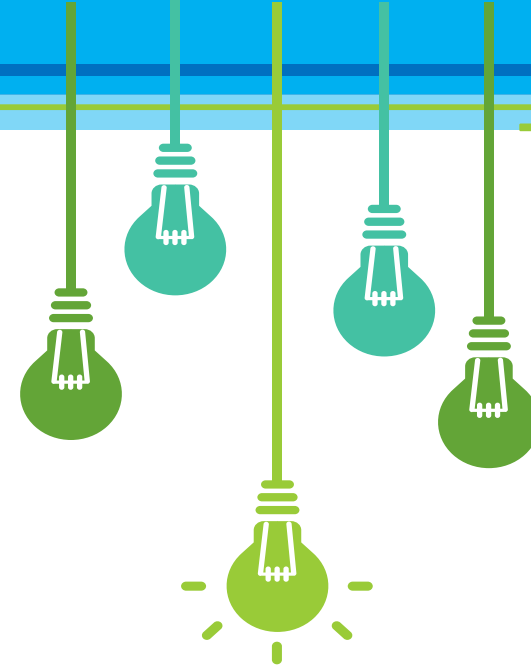


# Centre of Assessments for Excellence-COAE ISO 21001:2018 (EOMS- Management Systems for Educational Organizations)

*By:*

**COAE International Pvt. Ltd.**



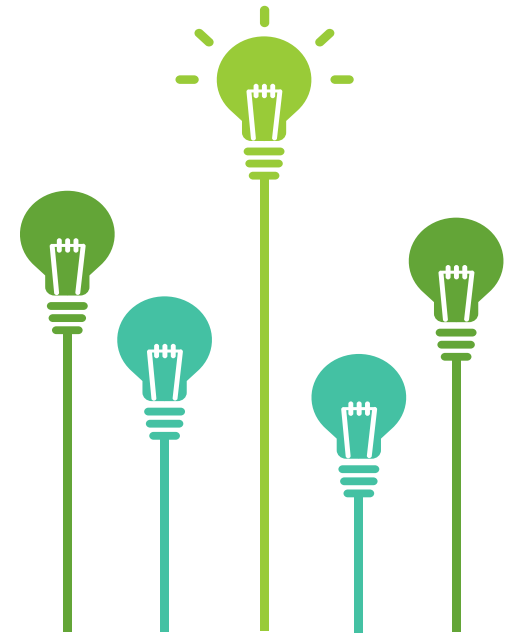


# AGENDA

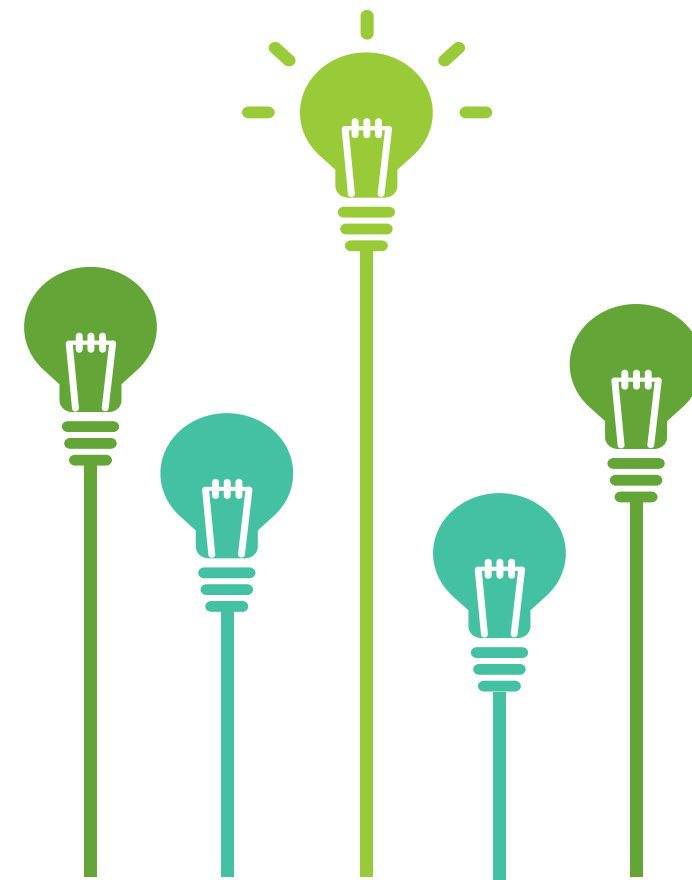
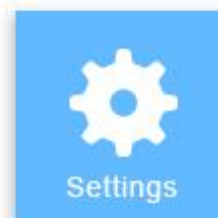
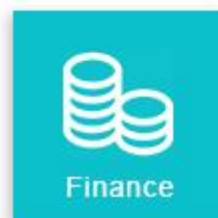
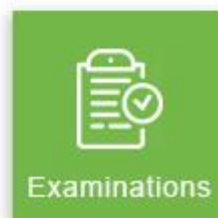
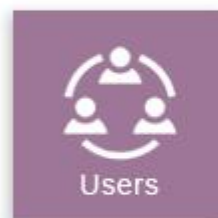
- ❖ **EOMS-ISO 21001:2018**
- ❖ **Why ISO 21001**
- ❖ **ISO 21001 Principles**
- ❖ **COAE Solutions (for K-12)**
- ❖ **Who all can get certified**
- ❖ **Assessment and certification process**
- ❖ **Key benefits of EOMS (ISO 21001)**
- ❖ **Why choose COAE**

# EOMS – ISO 21001:2018

- ❖ ISO 21001, the first-ever management system standard for the education sector.
- ❖ Improving the processes and quality of educational institutions.
- ❖ Common management tool for organizations providing educational services.
- ❖ Offers guidelines to help organizations meet requirements of learners.
- ❖ An International standard which has a direct impact on the achievement of the mission of UN Sustainability Development Goal- (SDG 4 - Quality Education- Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all).



- ❖ aligned with other International management Systems & Frameworks.
- ❖ Applies to any organization that uses a curriculum for development of competence, irrespective of type, size or method of delivery.



# Why ISO 21001

- ❖ ISO 21001 focuses on the specific interaction between an educational organization, the learner and other customers.
- ❖ Gives guidance on how to deliver quality education.
- ❖ ISO 21001 aids the stimulation of excellence and innovation, along with inculcating ethical and social responsibility.

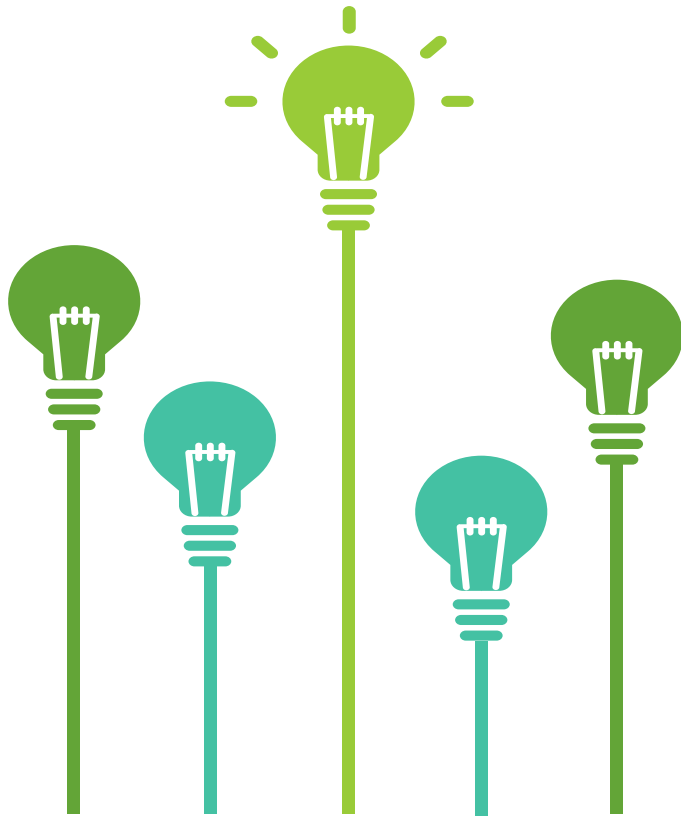


# ISO 21001 Principles

- ❖ Focus on learners and other beneficiaries
- ❖ Visionary Leadership
- ❖ Engagement of people
- ❖ Process approach
- ❖ Continual Improvement
- ❖ Evidence-based decisions
- ❖ Relationship management
- ❖ Social responsibility
- ❖ Accessibility and equity
- ❖ Ethical conduct
- ❖ Data Security & Protection



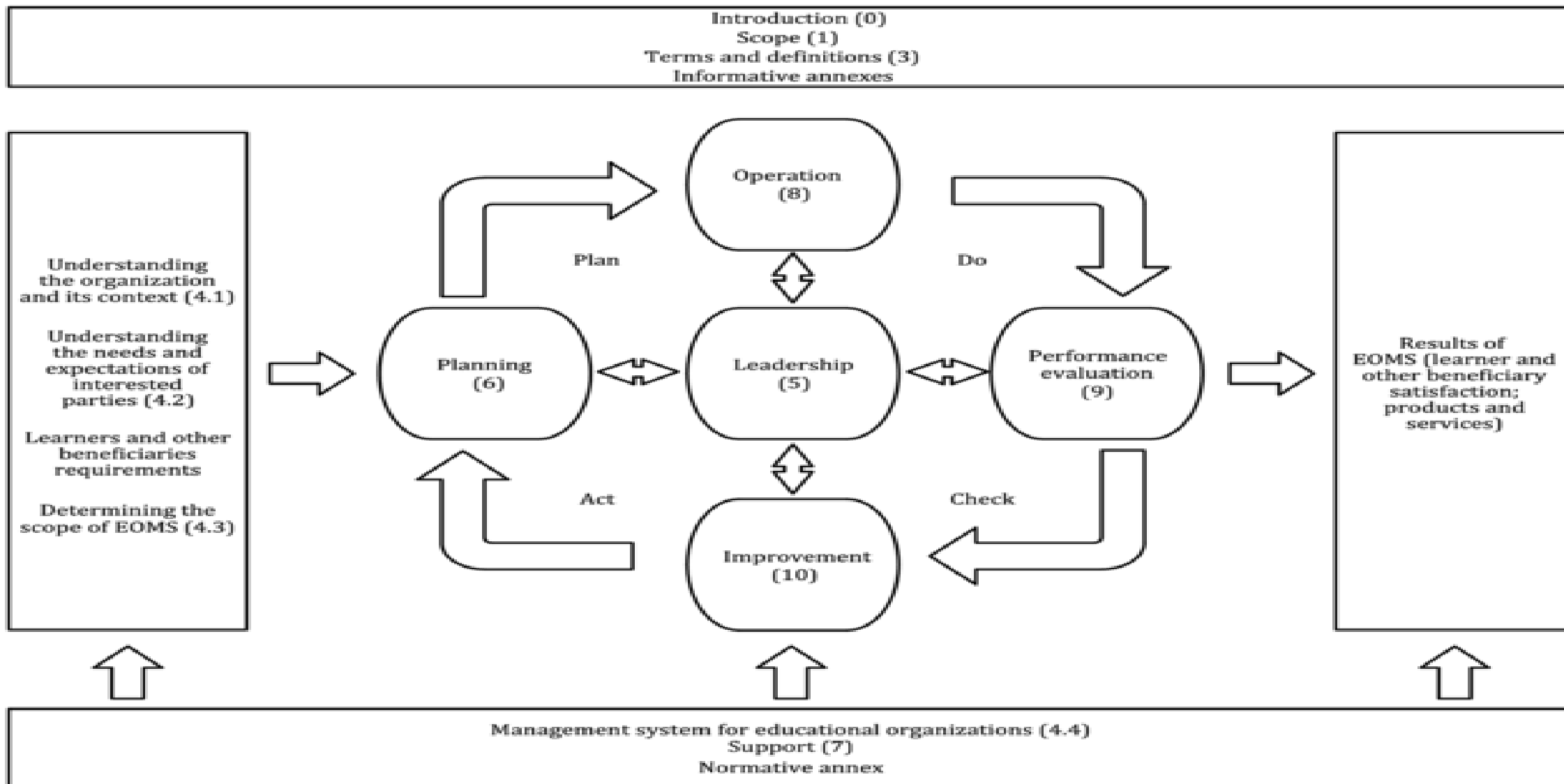
# Who all can get certified..



Which Educational Organizations can benefit from the latest international standard- ISO 21001:2018 :-



## EOMS in the framework of ISO 21001





# Assessment & Certification Process

Note: Once an organization qualifies after the initial audits, the EOMS certificate is granted for 3 years

## YEAR 1

### 1 APPLICATION SUBMISSION BY THE EDUCATIONAL ORGANISATION

- ▶ Decision to apply for Certification

### 2 PRE AUDIT optional: before Certification Audit

- ▶ Check preparedness for Certification Audit

### 3 DEVELOPMENT OF AUDIT PROGRAM

- ▶ COAE plans for Audit

### 4 AUDIT STAGE 1 AND 2

Closing of non-compliances, if any. Within 90 days from the conduct of audits

- ▶ Audit Conclusions

### 5 INITIAL CERTIFICATION DECISION

- ▶ Issuance of Certificate  
Within an average time of 30 days on successful closure of all audit concerns

## YEAR 2

### 6 DEVELOPMENT OF SURVEILLANCE AUDIT 1 PROGRAM

- ▶ Plan for Surveillance Audit 1

### 7 SURVEILLANCE AUDIT 1

Within 12 months from the date of certification audit

- ▶ Surveillance Audit 1 Conclusions

## YEAR 3

### 8 DEVELOPMENT OF SURVEILLANCE AUDIT 2 PROGRAM

- ▶ Plan for Surveillance Audit 2

### 9 SURVEILLANCE AUDIT 2

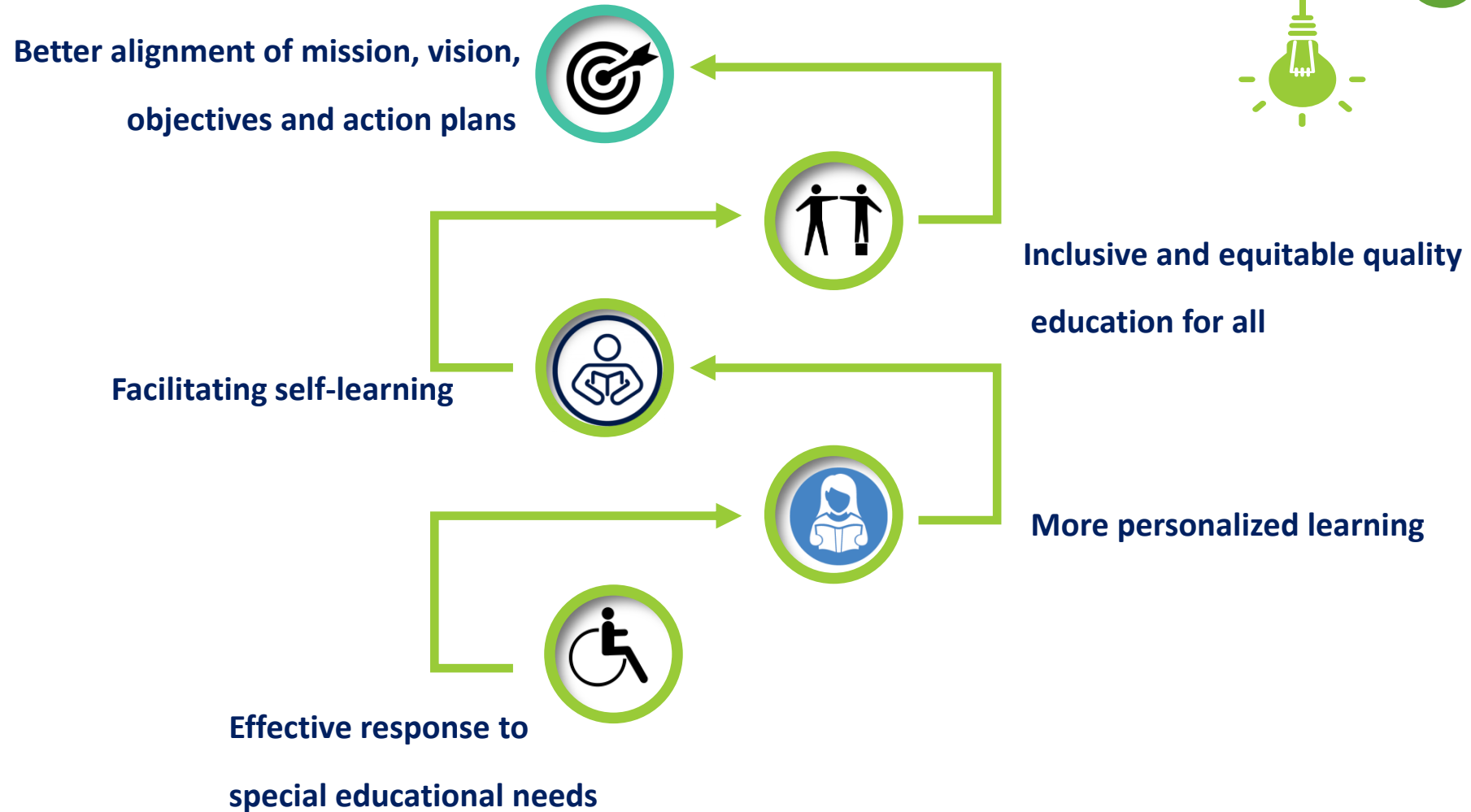
Within 24 months from the date of certification audit

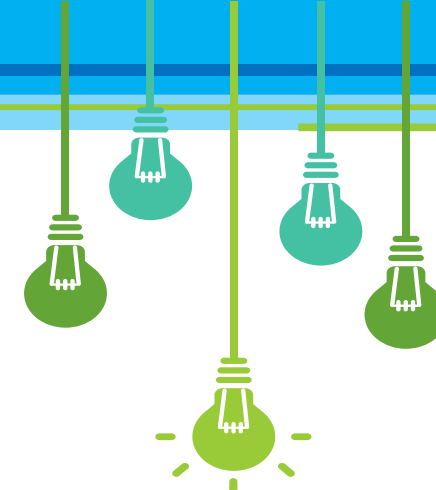
- ▶ Surveillance Audit 2 Conclusions

### 10 RECERTIFICATION AUDIT

Within two or three months before the expiry date of the existing Certificate

# KEY BENEFITS OF EOMS (ISO 21001)





**Increases effectiveness and efficiency**



**Increasing credibility & cost-saving**



**Improvement risk-management**



**Harmonizing of national standards and Corporate guidelines/policies within an international framework**

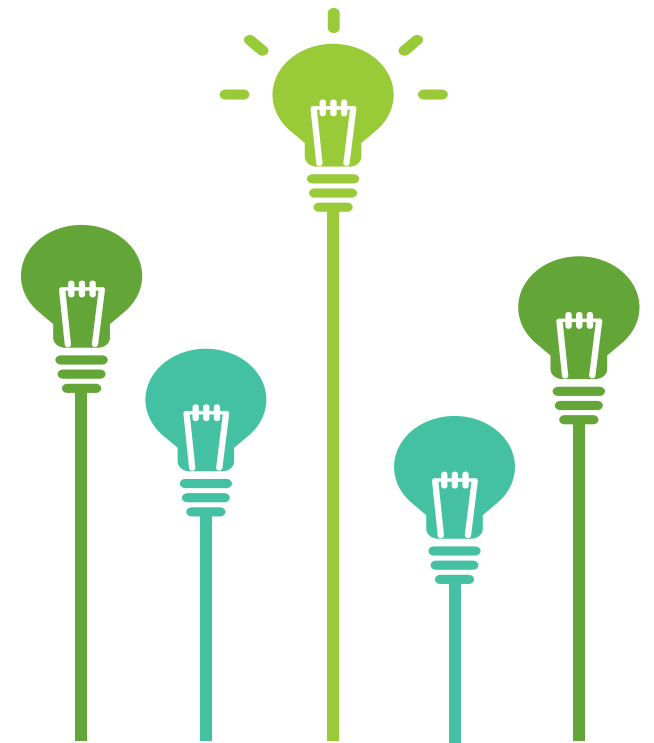


# Why choose COAE?

- ❖ COAE is fully committed and passionate towards improvement in the education sector.
- ❖ Provides holistic solutions for all assessment and certification related requirements.
- ❖ Has a vast experience in Educational Quality Management System.
- ❖ Has highly experienced resources for each educational segment.

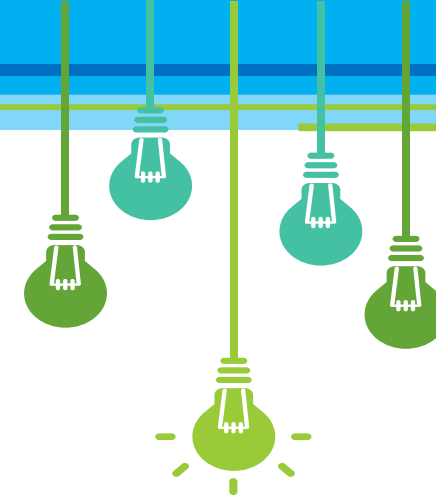


- ❖ Accredited by The National Accreditation Board for Education & training (as per ISO 17021) to certify Educational organizations for ISO 21001:2018.
- ❖ Follows technology-based, research oriented and data driven methodologies.
- ❖ Has a large pool of expert Auditors, trainers and Assessors.
- ❖ Our reports create long-term value for our clients



# COAE SOLUTIONS (FOR K-12)

- ❖ ISO 21001:2018 (EOMS) Audit & Certification
- ❖ Primary Teachers Teaching Skills
- ❖ Assessment & Certification
- ❖ Capacity Building/ Trainings
- ❖ Assessment of Learning Levels of Students
- ❖ System / Process Assessments
- ❖ Safety and Security Assessment



**&**  
**DEVELOPMENT**